

William Johnson

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WORK EXPERIENCE

Lindbergh Schools - Concord Elementary

Sep. 2023 – Jan. 2024

Classified Support Staff

Saint Louis, MO

- Worked with my school to solve a diverse set of IT related problems.
- Managed a large number of Mac and iPad systems (backup and restore, physical maintenance, etc) in order to maintain tools used in the learning environment.
- Worked with database software to inventory devices and audit them when needed.
- Fixed printers, workstations, and solved other general IT issues.
- Worked with a team of professionals in the district to better support my school.

Life Data Labs Inc.

Aug. 2020 – Aug 2023

Information Technology Assistant

Cherokee, AL

- Life Data Labs Inc. is a company that produces pelleted supplements for horses. They currently make the #1 farrier recommended hoof health supplement in the United States, Farrier's Formula.
 - This company is very automation and technology focused. As an Information Technology Assistant, my goal was to assist the company in any way related to IT.
- Planned, developed, and managed internal company software from both front and back end perspectives.
- Managed and troubleshoot a SQL database management system. Comfortable with MS SQL.
- Pushed the company to focus on live-streamed video content, ran camera equipment and streaming software, helped to open up new avenues for sales and marketing.
- Did physical installations of computer hardware, along with hardware throughout the building.
- Did software installations and setup for new employees.
- Developed and presented internal company IT training programs.

Bed, Bath and Beyond

Jul. 2020 – Aug. 2020

Sales Associate

Florence, AL

- Stocked products carefully to ensure visibility for the customer.
- Ran a point of sale system, handling both cash and credit cards.
- Kept a clean and organized store.

EDUCATION

University of North Alabama

Jan. 2017 – Aug. 2020 (Incomplete)

Bachelors of Science (Information Technology) (Incomplete)

Florence, AL

- After pursuing my degree for several years, I opted for more in-house work experience at Life Data Labs Inc.
- Participated in the Foreign Language Exchange program (Japanese).

Northeast Mississippi Community College

Aug. 2014 – May 2016

Associate of Applied Science (Information Systems Technology)

Booneville, MS

- Participated in the Northeast Tiger Band.
- Participated in paid student tutoring, as a tutor.

OTHER SKILLS & INTERESTS

- **Skills:** Programming, image editing, live streaming, video editing, critical thinking and problem solving.
- **Interests:** Video games (especially competitive ones), working out, cooking, video production.